

2019 BOOKING and Registration

Date booking received: _____ .

Arrival Date (between 3pm and 8pm unless by prior arrangement): _____ .

Departure Date (by 10am unless by prior arrangement): _____ .

Lead Guest's Name: _____

Address: _____

Email: _____

Mobile phone: _____

Legally required information:

| Adults Names and children over 15 | Nationality | Date of Birth | Place of Birth |
|-----------------------------------|-------------|---------------|----------------|
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Number of children under 15: _____

- I/we have read and understood the booking conditions:
- I am authorised to make this booking on behalf of my party. I am over 18 years of age - _____
- I/we enclose a non refundable deposit of XXX representing 50% of the final holiday cost
- I/we agree to pay the balance of XXX 30 days prior to the arrival date.

A refundable security deposit of 200EUR (or £180GBP) is payable in cash on arrival at The Coachhouse at Lesterie. This will be refunded after a final check of the Coachhouse. Any damages or extra cleaning charges may cause the deposit to be withheld in part or full.

Signed _____ Date _____

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Rental Period

The rental is from 3pm on the day of arrival to 10am on the day of departure. Early arrivals and late departures may be accommodated subject to availability, but please check in advance.

Payment

Payment is to be made in full a maximum of 30 days prior to your arrival. We are able to accept Credit Cards, Bank Transfer (UK or French account), or Cheques.

Number of guests/Maximum occupancy.

The Coachhouse at Lesterie has a maximum occupancy of 6. Please notify us of any change to the number of guests expected, so that we can prepare the correct number of beds for your arrival.

Electricity/Water usage

At Lesterie we strive to be as green as we can. Please limit your use of water and electricity. If possible use the eco settings on the washing machine and dishwasher, and take showers rather than baths. Lesterie is a rural property. In France, electricity supplies are limited. This means that occasionally high draw items (water heater, oven etc) may cause the electricity supply to trip. If this happens, please let us know, and we will restore the power as soon as we can.

Cleaning

Please leave The Coachhouse as you found it. Cleaning supplies can be found in the cupboard in the games room. If you prefer to leave the cleaning to us, please let us know and we can clean for you for a charge of 50EUR. This does not include washing up.

Recycling

Our Commune provides a comprehensive recycling facility with the Sacs Jaunes (yellow bags) scheme. There are two bins in the kitchen, black is for non-recyclable (food waste etc although if you would prefer, our chickens will happily take those!). There is a list of recyclable items on the bin with the yellow binbag. These do NOT need to be washed prior to placing in the bag, it is enough that they are properly empty.

Cancellation

We recommend that you take out holiday insurance as our deposits are non-refundable. Cancellation before 30days of your arrival date will incur no extra charge. Cancellation within 30 days will incur a charge in full unless we can rebook the dates.

Pets

Unfortunately, for the present, The Coachhouse at Lesterie is unable to accept pets. We have our own animals here and Xander, our adorable-to-humans but particularly-grumpy-to-other-dogs golden retriever gets upset with new dogs arriving. This policy will be reviewed as and when the situation changes.

Charging Electric Cars

Unfortunately we are unable to provide charging for electric cars here on site due to our rural location and limited electrical supply. The local town of Confolens has charging points which we can direct you to.

Internet Usage

The Coachhouse at Lesterie has free wifi. This has variable speeds, being in a rural location, and is unsuitable for streaming films and TV. Please use on a 'fair use' basis.

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Parking

There is parking for 1 car just outside The Coachhouse at Lesterie. Further cars can be parked in the yard just a few metres away. Please do not block any entrances or gateways. If in doubt, please ask.

Visitors

Day visitors are welcome at The Coachhouse at Lesterie. However, please notify us if you are expecting guests.

Behaviour

Please behave in a manner that will not cause upset to our neighbours.

Safety

For your own personal safety, we have provided smoke and CO2 detectors and a fire extinguisher. Smoke detectors are a legal requirement in France. Please do not tamper with them or deactivate them.

In the event of a fire, please evacuate all members of the party from the house immediately. If it is a small fire and you feel able, please use the fire extinguisher provided but please do not put yourself at risk. Otherwise call 112 or 18 from your mobile, and let the fire brigade (pompiers) know that the fire is at Lesterie, 16500, St Maurice des lions

Smoking

In line with current French regulations and for the comfort of future guests, smoking is not permitted inside the house. This includes smoking whilst next to an open window. Failure to adhere to this will result in the forfeiture of your damage deposit, to pay for additional cleaning of the soft furnishings.

Non Payment

Non payment of the balance of the rental charges 30 days prior to the arrival date will result in the forfeiture of the deposit, and the dates will be made available for other bookings.

Resident Animals

At Lesterie, we have (currently) 4 dogs, 2 cats and 2 horses. They are all very friendly. However please do not feed or otherwise encourage the dogs to visit you in The Coachhouse as we do not want them to be too near the road. The cats are also not allowed in The Coachhouse, but being cats, will ignore policies at will. If you would rather the cats do not come into The Coachhouse, please keep doors and windows closed. The horses are also very friendly, but please do not feed them or enter any areas that they are in without Chloe being present. They are large, unpredictable animals. Chloe is always happy to introduce people to the horses when she has time to do so. They are not available for riding. There is a riding school a few kms away.

Wildlife

We are a rural property. Please understand that this may mean flies and other insects will be around during the summer, along with mice, possibly lizards and on very rare occasions the odd (and almost certainly non venomous) snake. If you would rather keep The Coachhouse free from flies, please keep doors and windows shut. Keeping food in the fridge, and the kitchen worksurfaces clean will also reduce the amount of flies encouraged inside. To date we have never seen any signs of mice in The Coachhouse, but again, this is possible, and can be discouraged by not leaving food available to attract them inside. If you do see any signs, please alert us as soon as possible and we can deal with the situation. *

Policy Changes

These policies are not exhaustive and are subject to change.